

Return form for repairs

Please fill out this form and put it to the returned FuG product



FuG Elektronik GmbH

Type: _____

Serial-No.: _____

RMA:

(Will be given by FuG Elektronik)

• **Do you think it is a warranty case?**

yes no

• **Reason for return:**

repair calibration incl. certificate* calibration **without** certificate

**For the calibration incl. certificate separate flat rates apply. If you need a quote for the calibration incl. certificate, please do not hesitate to contact us.*

others: _____

• **Is it a mechanical damage?**

yes, which: _____ no

• **Under which operational conditions did the fault firstly appear?**

while switching on during operation after warming up

intermittent error (Error disappears and appears again after some time)

• **Were there any irregularities just before the failure started or during failure-time?**

bang sound, which: _____

smoke smell, which: _____

others: _____

• **In which way did the error appear?**

complete fail

certain data is not in range, which: _____

• **What exactly does not work?**

• **How was the unit operated before it failed?**

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83135 Schechen
Germany

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info@fug-elektronik.de
www.fug-elektronik.de

Registergericht:
Traunstein HRB 8638

VAT-Nr: DE 16 18 91 071

Geschäftsführer:
Dr. Hartmut Simon (Vorsitz)

Volksbank Raiffeisenbank
Mangfalltal-Rosenheim eG
BLZ 711 600 00
Konto 57 893 70
BIC (SWIFT-Code):
GENODEF1VRR
IBAN:
DE88 7116 0000 0005 7893 70

BW-Bank
BLZ 600 501 01
Konto 23 175 40
BIC (SWIFT-Code):
SOLADEST
IBAN:
DE13 6005 0101 0002 3175 40

Deutsche Bank AG Rosenheim
BLZ 700 700 10
Konto 83 704 70
BIC (SWIFT-Code):
DEUTDEMM
IBAN:
DE73 7007 0010 0837 0470 00

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- **Which indicators are on / not on? What exactly do the displays indicate?**
(Please enclose a photo of the front panel, if possible.)

- **Comments on operating status / other comments:**

- The repair shall be done instantly and will be charged according to costs.**

You will be informed about the actual costs of this repair after the repair has been completed.

- A cost estimation will be done before the repair is carried out.**

The repair will only then be carried out after approval of the estimation.

A charge is fixed for the inspection.

This charge is between EUR 300.00 and EUR 700.00.

The level depends on the complexity of the device to be repaired and its condition (dirty).

We will inform you about the inspection charge with the order entry confirmation. If you have any further questions, please do not hesitate to contact us.

Should you decide to not order the repair after inspection and cost estimation, you will only have to pay the incurred costs.

- I hereby release costs up to maximum EUR _____.**

If the effort is higher than this amount, we will send you a cost estimation.

Is the effort below this amount the repair will be carried out immediately.

- Herewith we confirm that this unit is not contaminated, by any chemical, Biological or radioactive substances.**
(This information is mandatory.)

Sender / Contact person:

Name: _____ Tel.-No.: _____

Company: _____ E-Mail: _____

Address: _____

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filled out / Date, Sign: _____